# DISCLAIMER

- Any counsel received at Muskegon Pregnancy Services is not intended as a substitute for professional counseling;
- The use of electronic recording devices will not be permitted in order to protect client privacy and the privacy of Muskegon Pregnancy Services' staff;
- Any attempt to obtain services or resources under false pretenses will result in the discontinuation of services; and,
- All information is kept confidential and will not be released without a client's written consent, except if child abuse and/or criminal sexual conduct reporting laws apply or if we believe or hear that a client is in danger of hurting themselves or others.
- Muskegon Pregnancy Services does not offer annual exams, birth control devices, midwife services, abortion services or referrals, pre or post-natal care, or treatment of reproductive tract infections.
- Clients will receive a referral list of local physicians for continued reproductive care.
- The contents of this website are for information purposes only.
- In no event shall Muskegon Pregnancy Services be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on the content of this website.

# **COMMITMENT OF CARE**

- Clients are served without regard to age, race, income, nationality, religious affiliation, disability, or other arbitrary circumstances.
- Clients are treated with kindness, compassion, and in a caring manner.
- Clients always receive honest and open answers.
- Client pregnancy tests are distributed and administered in accordance with all applicable laws.
- Client information is held in strict and absolute confidence. Releases and permissions are obtained appropriately. Client information is only disclosed as required by law and when necessary to protect the client or others against imminent harm.
- Clients receive accurate information about pregnancy, fetal development, lifestyle issues, and related concerns.
- We do not offer, recommend or refer for abortions or abortifacients, but are committed to offering accurate information about abortion procedures and risks.
- All of our advertising and communication are truthful and honest and accurately describe the services we offer.
- We provide a safe environment by screening all volunteers and staff interacting with clients.
- We are governed by a Board of Directors and operate in accordance with our articles of incorporation, by-laws, and stated purpose and mission.
- We comply with applicable legal and regulatory requirements regarding employment, fundraising, financial management, taxation, and public disclosure, including the filing of all applicable government, reports in a timely manner.
- Medical services are provided in accordance with all applicable laws, and in accordance with pertinent medical standards, under the supervision and direction of a licensed physician.
- All of our staff, board members, and volunteers receive appropriate training to uphold these standards.

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## NO PERSONAL ADVICE

The information contained in or made available through the Sites (including but not limited to information contained on message boards, in text files, or in chats) cannot replace or substitute for the services of trained professionals in any field, including, but not limited to, financial, medical, psychological or legal matters. In particular, you should regularly consult a doctor in all matters relating to physical or mental health, particularly concerning any symptoms that may require diagnosis or medical attention. We and our licensors or suppliers make no representations or warranties concerning any treatment, action, or application of medication or preparation by any person following the information offered or provided within or through the Sites. Neither we nor our partners, or any of their affiliates, will be liable for any direct, indirect, consequential, special, exemplary, or other damages that may result, including but not limited to economic loss, injury, illness, or death.

## PARENTAL PERMISSION

Some of the information available on the Sites concerns the topic of sex and may not be appropriate for children. Further, the Sites are not directed to children under the age of 13 and we will not knowingly collect personally identifiable information from children under 13. WE STRONGLY RECOMMEND THAT PARENTS PARTICIPATE IN THEIR CHILDREN'S EXPLORATION OF THE INTERNET AND ANY ONLINE SERVICES AND USE THEIR BROWSER'S PARENTAL CONTROLS TO LIMIT THE AREAS OF THE INTERNET TO WHICH THEIR CHILDREN HAVE ACCESS.

#### **PRIVACY POLICY**

Your privacy is important to Muskegon Pregnancy Services. To better protect your privacy, we provide this notice explaining our information practices. It is the standard policy of Muskegon Pregnancy Services to guard the privacy of clients, students, and donors. The types of personally identifiable information that may be collected include, but are not limited to: name, address, e-mail address, telephone number, and fax number. At no time will Muskegon Pregnancy Services sell or share your personal information with a third-party.

#### PERSONAL IDENTIFICATION INFORMATION

We may request personal identification information from you in connection with your use of, or participation in, membership registration, discussion groups, requests for suggestions, visitors' requests for free products or services or additional information (including via email to us), and in connection with other activities, services or resources we make available on any of our sites. In all of these cases, we will collect personal identification information from you only if you voluntarily submit such information to us. We will never intentionally disclose any personal identification information about you as an individual user (such as, for example, your full name, street address, telephone number, credit card number, or email address) to any third party without having received your permission.